

**BRONX COMMUNITY COLLEGE LIBRARY
SUGGESTED FOR
BUS 51
BUSINESS ORGANIZATION & MANAGEMENT**

<u>CODE NO.</u>	<u>TITLE</u>
V2173.6	<u>CONCEPTUAL FOUNDATIONS</u> MULTI-NATIONAL CORPORATION – 60min, c1994
V2467.1	<u>SUCCESSFUL SPEAKING (SERIES)</u> DELIVERY TECHNIQUES - 60 min, c1998
V2467.2	CONQUERING COMMUNICATION ANXIETY - 60 min, c1998
V2430	GENDER AND COMMUNICATION: SHE TALKS, HE TALKS -22 min, c1994
V2672	AMERICAN CIVIL LIBERTIES UNION: A HISTORY - 57 min, c1998
	<u>OTHER PROGRAMS</u>
DVD407.1	<u>BUSINESS TELEPHONE TECHNIQUES (SERIES)</u> THE BASICS OF HANDLING INCOMING CALLS - 29min, c2004
DVD407.2	BEYOND THE BASICS: MORE ON INCOMING CALLS –27min, c2007
DVD407.3	COST- EFFECTIVE TELEPHONE SYSTEM MANAGEMENT – 22min, c2007
DVD407.4	IMPROVING YOUR OUTGOING CALLS – 15min, c2007
DVD407.5	MAKING YOUR COLD CALLS COUNT – 17min, c2007
DVD407.6	IMPROVING TELEPHONE COLLECTIONS – 21min, c2007
DVD87	LEADERSHIP & SELF- DECEPTION – 21min, c2002